HIGH-QUALITY FRENCH MANUFACTURING

MORE THAN ONE IN TEN PEOPLE SUFFER FROM A DUST MITE ALLERGY

THE SOLUTION

IMMUNOCTEM

FABRICATION FRANÇAISE DE QUALITÉ

Mattress ANTI-DUST MITES

without chemical acaricide treatment

WARRANTY 5 YEAR

Almost all mattresses marketed on the market are treated "anti-mite", i.e. impregnated with a chemical of natural or synthetic origin that will kill dust mites (acaricide). This often ephemeral treatment is not always trivial due to the potential toxicity of the products used (biocides). In addition, it does not respond to the real problem because **a mite, even when dead, remains allergenic!**

IMMUNOCTEM has developed an anti-dust mite mattress with **exceptional comfort**, with **real anti-dust mite protection without chemical acaricide treatment.**

The Immunoctem anti-dust mite mattress is **made of a high-end** High Resilience (HR) foam with **high density** (40 kilos/m3 for the mattresses with balanced comfort and 45 kilos/m3 for the mattress with firm comfort). This 100% polyurethane foam offers you a **comfortable welcome** thanks to a softer foam on the surface while guaranteeing you **excellent support in depth**. Placed on a slatted base, the IMMUNOCTEM® anti-dust mite mattress ensures **great breathability** as well as an optimal comfort/support combination.

Totally reversible, it offers perfect sleeping independence.

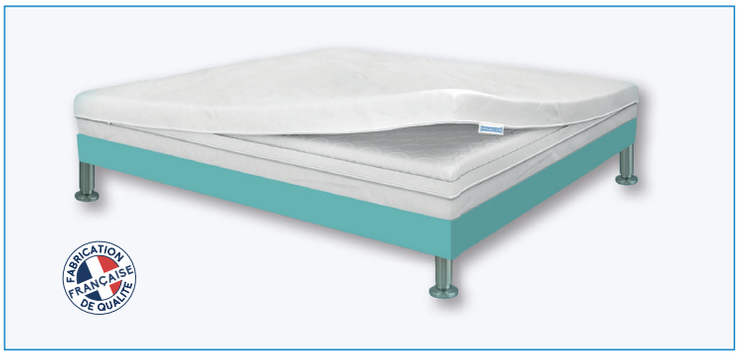
The IMMUNOCTEM® anti-dust mite mattress is fully Oeko-Tex® certified, Standard 100, No certificate CQ 852/1 by the French Institute of Textile and Clothing (IFTH, Lyon), a guarantee of excellent safety. All the components (foam, fabric, sewing thread, etc.) used in the manufacture of the mattress and covers are certified to the most demanding level (baby items).

OEKO TEX® STANDARD 100 CQ 852/1 IFTH www.oeko-tex.com

In order to limit the development of dust mites, **no padding material** (wadding, wool, etc.) that is usually found in mattresses has been used. The finish of the Immunoctem mattress is provided by a high-end 500 g/m2 100% polyester stretch fabric. **No glue is used**. The mattress is therefore composed almost exclusively of a high-end foam block that will offer you great muscle relaxation (19 cm or 23 cm depending on the range chosen).

Finally, the mattress is equipped with **the Immunoctem anti-dust mite cover without acaricide chemical treatment** which forms a **natural protective barrier** (a filter) against dust mite allergens. The filtration efficiency was demonstrated by the study conducted at the Immuno-Allergology Laboratory, Tenon Hospital (AP-HP), Paris. This cover is **fully removable and washable at 60 degrees** (50% polyester, 50% cotton with a very fine microporous polyurethane coating on the inside).

During its development, the Immunoctem mattress was subjected to numerous tests, in particular the crush resistance test: **30,000 round trips of a 140-kilogram** roll over 48 hours as well as 5,000 crushes on the edges of the mattress. The results obtained attest to exceptional resistance to crushing. They correspond to the **highest standards of the profession**. Watch the video on **www.immunoctem.fr**



PRECAUTIONS FOR USE

- **The mattress must be placed exclusively on a fixed or flexible slatted bed base in good condition, in a properly ventilated and non-humid room** (not in the basement, cellar, etc.). Do not place the mattress directly on the floor, or on a wooden board, or on a box spring, as this will damage it. Once in place, it is advisable to put on your usual bed linen (mattress protector, sheet,...).
- Our mattresses are intended for special use in the context of family use. Our mattresses are not suitable for people with pressure ulcers.
- Beware of sharp objects (rings, bracelets, scissors, cutters,...) that could damage the mattress. Do not allow children to play with the plastic packaging and/or cardboard packaging (risk of choking). Never fold the mattress, or walk on the mattress, do not let your children jump on the mattress. Do not use the mattress on a sofa bed or on a foldable bed. For safety reasons, we advise you not to smoke in bed.

CARE INSTRUCTIONS

- People with incontinence will need to add a waterproof mattress pad to the mattress. This mattress protector should be removed and washed regularly to allow good ventilation of the mattress.
- We advise you to regularly **invert your mattress (head and feet) and to turn it over frequently**, especially during the first months of use (do it in pairs for more ease). This will ensure that your mattress wears evenly, and thus increases its lifespan.
- **We advise you not to heat your bedroom too much (ideally 18 °C), to air it every day (even in winter) by having removed the duvet from the bed beforehand to allow moisture to escape.**
- The Immunoctem cover that surrounds the mattress is **washable in a conventional washing machine up to a maximum of 60 °C**, no bleaching, use of the tumble dryer not recommended, gentle iron ironing possible (110 °C maximum) on the external side not coated with polyurethane, no dry cleaning. For small stains, we advise you to clean with a clean, slightly damp sponge. Indeed, while washing the Immunoctem cover is not a problem, each opening of the cover releases dust mite allergens. Therefore, we recommend that you only remove the Immunoctem cover if necessary. Two washes per year appear to be sufficient. Of course, it is advisable to wash your usual bedding (sheets,...) much more frequently (every week).
- The stretch fabric (100% polyester) placed under the Immunoctem cover should not be removed. In case of stains, we advise you to use a clean cloth with cold, slightly soapy water or a suitable cleaning agent (test on a small area first).
- Like all new products, the mattress may give off a specific smell after unpacking. This "new" smell, which is totally harmless, will disappear all the more quickly if you air your room and bedding daily.

COMPLIANCE WITH THE NF EN 1334 DIMENSIONAL STANDARD: width and height (+ 0 to – 20 mm) & height (+ or – 10 mm).

GUARANTEE

Only consumers purchasing this mattress from Immunoctem or an authorized Immunoctem distributor are eligible for this limited warranty of 5 years from the date of purchase. This warranty is not transferable. The original purchase invoice serves as the warranty voucher. This limited warranty does not exclude the benefit of the legal warranty against latent defects of articles 1641 et seq. of the Civil Code.

Our warranty only applies if the mattress has been used in the context of normal, family use, in accordance with the precautions for use and maintenance instructions previously stated. Our warranty covers defects in workmanship and materials that may prevent normal use. It is important to note that even the best performing materials used by Immunoctem for the manufacture of mattresses can warp under the weight of the sleeper. In order to slow down this normal wear and tear, see precautions for use and maintenance advice. Only a permanent sagging greater than 15% of the height of the mattress will be considered anomalous. Our warranty is limited exclusively to the repair or replacement of the product recognized as defective by our quality department. The warranty will then start from the original date of purchase for the remaining period, and not from the date of repair or exchange.

In any case, for hygiene reasons, any mattress stained on the Immunoctem cover and/or on the stretch fabric is excluded from the warranty, even if it falls within the scope of the warranty. Only mattresses in a perfect state of cleanliness are likely to benefit from our warranty. Any replacement of a stained mattress will be charged at the price of a new mattress.

The warranty cannot be invoked in the following cases:

- Our warranty does not cover mattresses that have been stored, assembled, abnormally used or cleaned with unsuitable products. The warranty does not cover products that have been modified. Disassembling the 100% Polyester stretch fabric makes the warranty null and void: a sewn-in label clearly indicates the words "Not removable".
- Our warranty does not cover mattresses used in communities, in public, professional or commercial places.
- Our warranty does not cover normal wear and tear of this type of product, such as a settlement of less than 15% of the mattress height.
- Our warranty also does not cover damage that may occur to the zipper closure (blocking, breakage), ticking, seams and/or sewing threads.
- Our warranty does not cover mattresses that have been damaged due to outdoor use as well as damage resulting from deliberate deterioration, the use of force, an accident, theft, a fall, a fire, water damage, discoloration or disintegration due to exposure to light or the sun, a collision with an object, impregnation by a liquid, excessive humidity (mold stains), excessive heat, burns, cuts, scratches.
- Our warranty does not cover any additional costs incurred for the repair, removal and transportation of the mattress to our factory (France). The transport costs and the organization of transport are exclusively at your expense.
- Our warranty does not cover INDIRECT DAMAGE.

What is the procedure to follow?

You may only invoke this warranty if your claim is made in accordance with the terms and conditions set forth herein and if you follow the product return procedure described herein. To activate this warranty, you must first contact the Immunoctem company by phone whose contact details appear on your invoice or on www.immunoctem.fr to report the problem encountered.

Once the quality department of the Immunoctem company has determined that a repair or replacement of your mattress is necessary, you will have to give your name, surname, address, telephone number, and provide a copy of the original purchase invoice, you will then be given the address where you must return the mattress.

The mattress must be packed by you in its original packaging (or in equivalent packaging), and shipped, shipping costs paid in advance at your expense, via a shipping method that allows you to track the package, to the address that Immunoctem has communicated to you. Immunoctem, which does not cover the cost or organization of transport, cannot be held responsible for any loss of the mattress or damage caused during transport. It is important to note that the return address is not that of our company's head office, nor that of our logistics center. Any shipment of mattresses addressed to the address of the head office and/or to our logistics center and/or postage due and/or cash on delivery will be automatically refused.

Only the physical examination of the mattress will allow our quality department to verify the exac- titude of the problem encountered. In the event of an unjustified or abusive return, we will not repair your mattress or make any exchanges. We will then keep your mattress available for a maximum period of 30 days, at which time you will be responsible for the return costs. Any replacement of a stained mattress will be charged at the price of a new mattress.

If the problem encountered is covered by our warranty, we will repair or exchange the mattress as soon as possible (approximately 4 weeks), and ship it to you, at our expense, either to the address indicated on the original invoice or to a new address that you have communicated to us. In any case, the country of delivery cannot be different from the country where the mattress was initially delivered (see original invoice). The organization of transport, transport, insurance, customs costs to a country other than those mentioned above or to the French overseas departments and territories will then be exclusively borne by the customer.

By express agreement, jurisdiction is attributed to the Courts of the registered office of the company Immunoctem, regardless of the place of delivery, the method of payment accepted, and even in the event of a third party claim or multiple defendants. Relations with the buyer are governed by French law.

IMMUNOCTEM
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