HIGH-QUALITY **FRENCH** MANUFACTURING

MORE THAN ONE IN TEN PEOPLE SUFFER FROM A DUST MITE ALLERGY

THE SOLUTION

IMMUNOCTEM



ANTI-DUST MITES
Bedding covers

Without chemical acaricide treatment

Laboratory-tested efficiency - Optimal breathability and comfort

INSTRUCTIONS FOR USE

- Remove all bedding from your mattress, duvet, pillow, and bolster (take off your usual bedding: sheets, pillowcases, etc.). Fully unzip the Immunoctem cover. Place the cover around your mattress (both sides), carefully close the zipper, ensuring that the fabric strip under the zipper is correctly positioned (this ensures protection against dust mites). **Then, put your usual bedding back on**. The same procedure applies to your duvet, pillow, and bolster.
- **If you want to soften the fabric, you can wash the Immunoctem bedding cover in a standard washing** machine before first use (maximum 60°C).
- For double mattresses, handling can be easier by removing the mattress from the bed and positioning the open cover on the bed (half of the cover should remain outside the bed). Then, gently place the mattress back on the bed, fold the cover over the mattress, and close it carefully.

PRECAUTIONS FOR USE

- The mattress should be placed on a bed base in a well-ventilated, non-humid room.
- Mattress covers are not suitable for sofa beds or foldable beds.
- People suffering from incontinence should add a waterproof mattress protector over the Immunoctem mattress cover.
- Do not use a steam cleaner: excessive heat and humidity may irreversibly damage your cover.
- These covers are intended for personal use (household setting). They are not suitable for individuals suffering from bedsores.
- Do not let children play with the plastic packaging or the covers (risk of suffocation). When not in use, store the cover with the zipper closed, in a clean, dry place, out of reach of children.
- When installing the cover, be cautious with sharp objects (rings, bed edges, scissors, etc.) that could damage it.

CARE INSTRUCTIONS



- Machine wash at a maximum of 60°C (with the zipper open), no bleach, no tumble drying, low-temperature ironing (110°C) is possible on the external side not coated with polyurethane, no dry cleaning.
- For small stains, we recommend cleaning with a slightly damp, clean sponge. While washing the Immunoctem cover poses no problem, each opening of the cover releases dust mite allergens. Therefore, we recommend removing the Immunoctem cover only when necessary. **Two washes per year at 60°C are usually sufficient**.
- Your regular bedding (sheets, pillowcases, etc.) should be washed much more frequently (2 to 3 times per month). Ensure that both the Immunoctem cover and your bedding are completely dry before putting them back in place.



- A mattress can contain **millions of dust mites**. Dust mites produce allergenic particles, to which children are particularly sensitive. The small size of these particles makes them easy to inhale. To protect yourself, it is necessary to **cover your bedding with full mattress encasements**.
- Immunoctem bedding covers provide a natural barrier against dust mites **without any acaricide chemical treatment**, thanks to their high particle filtration capacity (below the detection threshold), as demonstrated by a study conducted at the Immuno-Allergology Laboratory, **Tenon Hospital (AP-HP)**, Paris. This study was published in the French Journal of Allergology and Clinical Immunology in December 2006 and is available at **www.immunoctem.fr.**
- The fabric is very comfortable for sleepers (**certified for breathability** by the Hohenstein Institute - Germany) and lightweight (about 160 g/m²). It is composed of 50% cotton and 50% polyester, with a very fine microporous polyurethane coating on the side in contact with the mattress.
- **The the absence of any acaricide chemical treatment** ensures long-lasting effectiveness (no loss of chemical agents during washes) and excellent safety for the sleeper. **The three-sided zipper allows for easy handling of the mattress.** A wide fabric flap under the zipper together with bias reinforced inner seams provide additional protection provide additional protection. **The Immunoctem range has received the Oeko-Tex® label** from the French Institute of Textiles and Clothing. (IFTH)

WARRANTY

Only consumers purchasing from Immunoctem or an authorized Immunoctem distributor are eligible for this limited 10-year warranty from the date of purchase. This warranty is non-transferable. The original purchase invoice serves as proof of warranty. This limited warranty does not exclude the legal warranty for hidden defects under Articles 1641 and following of the French Civil Code. Our warranty applies only if the Immunoctem cover has been used under normal household conditions and in compliance with the previously stated precautions and care instructions, including a maximum of two washes at 60°C per year, no tumble drying, no bleaching, no steam cleaning, and use in a well-ventilated and non-humid room. Our warranty covers manufacturing defects and material defects that prevent normal use. It is strictly limited to the repair or replacement of the product deemed defective by our quality department. The warranty will resume from the original purchase date for the remaining duration and not from the date of repair or replacement. For hygiene reasons, any cover that is dirty and/or stained is excluded from the warranty, even if the issue would otherwise be covered.

THE WARRANTY DOES NOT APPLY IN THE FOLLOWING CASES:

- Our warranty does not cover covers that have been stored, assembled, used abnormally, or cleaned with unsuitable products. The warranty does not cover modified products.
- Our warranty does not cover covers used in public institutions, public places, professional or commercial environments.
- Our warranty does not cover covers that have been washed more than 20 times at 60°C. The warranty does not cover covers washed at temperatures exceeding 60°C, regardless of the number of washes. The warranty does not cover covers that have been tumble-dried, dry-cleaned, steam-cleaned, or bleached. The warranty does not cover covers that have been ironed at temperatures above 110°C. Only ironing on the external side not coated with polyurethane is allowed.
- Our warranty does not cover normal wear and tear, such as color changes or fabric wear.
- Our warranty does not apply in cases where colored threads (black, etc.) appear in the fabric weave, as this does not affect the filtration efficiency against dust mite allergens.
- Our warranty does not cover covers that have been damaged due to outdoor use, nor damages resulting from deliberate deterioration, forceful use, accident, theft, falls, fire, water damage, discoloration, impact with an object, liquid absorption, excessive humidity (mold stains), excessive heat, burns, cuts, or scratches.
- Our warranty does not cover additional costs related to repairs, such as the removal and transportation of the cover to our factory (France). Transportation costs and arrangements are entirely your responsibility.
- Our warranty does not cover INDIRECT DAMAGES.

WHAT IS THE PROCEDURE TO FOLLOW?

You can only invoke this warranty if your claim complies with the conditions set out herein and if you follow the product return procedure described below. To activate this warranty, you must first contact Immunoctem to report the issue encountered. You will be required to provide the original invoice in your name, which serves as your warranty certificate, and complete the quality questionnaire that will be sent to you by email.
Once Immunoctem's quality department determines that the reported issue falls within the scope of the warranty, we will provide you with the return address for sending the cover back for repair or exchange. The cover must be packed by you in plastic packaging and shipped at your expense, using a shipping method that allows parcel tracking (e.g., Colissimo Suivi by La Poste), to the address provided by Immunoctem.
Immunoctem does not cover the cost or organization of the transport and cannot be held responsible for any loss or damage occurring during transit. Please note that the return address is not the headquarters of our company nor our logistics center. Any parcel sent to the headquarters, and/or logistics center, with unpaid postage, or cash on delivery, or without a return number will be automatically refused. Only the physical inspection of the cover will allow our quality department to verify the accuracy of the reported issue. In the event of an unjustified or abusive return, we will neither repair nor replace your cover.
If the reported issue is covered by our warranty, we will repair or exchange the cover as soon as possible (approximately 4 weeks, excluding the summer period) and ship it to you at our expense, either to the address indicated on the original invoice or to a new address that you have provided. In any case, the delivery country must be the same as the country where the cover was initially delivered (as stated on the original invoice), unless you cover the shipping costs yourself.
By express agreement, jurisdiction is assigned to the courts of Immunoctem's registered office (Paris), regardless of the place of delivery, accepted payment method, or even in the case of a warranty claim or multiple defendants. Relations with the buyer are governed by French law. Any parcel sent to the headquarters and/or logistics center with unpaid postage or cash delivery will be automatically refused.

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